



Goodwill Good Skills

2023 IMPACT REPORT

Goodwill 

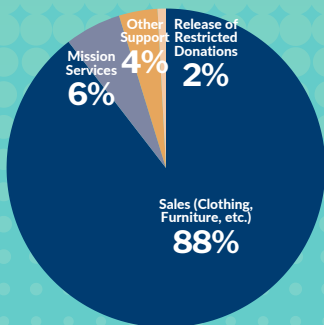


@GoodwillGoodSkills

It's our handle on social media, but it's more than just a catchy phrase. Goodwill gives people the skills to overcome barriers, gain employment, get an education, better their families, heal from trauma, empower communities and most of all — improve their lives. Thanks to your donations, Goodwill is able to provide 30 vital mission programs to our communities. We help train people for better jobs. We help families in need. We support survivors of sexual assault. We help feed the hungry. We do all these things and much more ... all thanks to your donations. Let's keep that impact growing. Included with this impact report is a donation bag. Please fill it up and donate it at one of our stores or donation centers. Your donation can make a big impact and change lives for **good**.

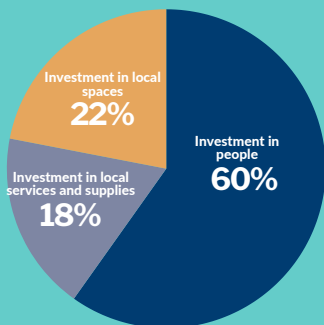
President and CEO





community investment

Sales (Clothing, Furniture, etc.)	\$40,085,614
Mission Services	\$ 2,555,976
Other Support	\$ 1,752,096
Temporarily Restricted Donations	\$ (121,190)
Release of Restricted Donations	\$ 379,578
Restricted Investment Value Change	\$ 1,040,744
TOTAL COMMUNITY INVESTMENT	\$45,692,818



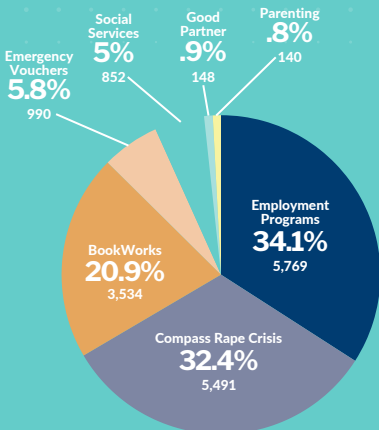
return to community

Investment in people	\$26,208,007
Investment in local services and supplies	\$ 7,973,932
Investment in local spaces	\$ 9,622,099
TOTAL RETURN TO THE COMMUNITY	\$43,804,038

**Information has not been audited or approved by the Board.*

people served

16,924 TOTAL PEOPLE SERVED
THROUGH 30 MISSION PROGRAMS





Goodwill does all it can to help its employees be the best they can be. This includes providing an internal program, Good Partner, which is a personalized employment assistance program geared toward helping staff overcome barriers they may have. Good Partner is there to help staff with emergency needs or with meeting personal or professional goals. This program is directly supported by donations and sales in Goodwill retail stores.



Your donations to local Goodwill stores are the first part of the cycle of success. Those donations support Goodwill's mission programs that help people in our communities with pre-employment and job-placement services. Lethola worked with Goodwill team members to develop her job skills after being out of the workforce for awhile. She trained at Goodwill and loved it so much she wanted to work at that store.



Scan to learn
Lethola's story

25 million pounds

Thanks for helping to save the earth! Donations to Goodwill help keep items from area landfills. Shopping at Goodwill helps lessen water and carbon footprints. Now more than ever, Goodwill provides a safer and more environmentally friendly option for donors and shoppers. Last year, Goodwill diverted more than 25 million pounds of goods from area landfills.



It's estimated that the average American throws out more than 80 pounds of clothing each year. Choosing to donate those clothes reduces waste significantly.



One cotton shirt requires nearly 715 gallons of water to produce. The environmental impact of fast fashion should not be taken lightly. Shopping at Goodwill lessens the impact on the environment.



Items not sold in Goodwill stores can be sold in the Goodwill outlet, and then sold through our Salvage For Good program, ensuring every effort is made to keep products from local landfills.



STORES

North Olmsted
23100 Lorain Rd. Suite 1
North Olmsted, OH
44070

Snow Road
14690 Snow Rd.
Brook Park, OH 44142

Middleburg Heights
6880 Unit 1 Pearl Rd.
Middleburg Heights, OH
44130

Strongsville
16160 Pearl Rd.
Strongsville, OH 44136

**Westlake Bookstore &
Donation Center**
30655 Detroit Road
Westlake, OH 44145

**Cleveland Outlet &
Opportunity Center**
1333 East 179th St.
Cleveland, OH 44110

Garfield Heights
5774 Transportation
Blvd., Garfield Heights,
OH 44125

**Cleveland — Lee &
Harvard**
4071 Lee Rd. Suite 110
Cleveland, OH 44128

University Heights
13908 Cedar Rd.
Cleveland, OH 44118

Mayfield Heights
6605 Mayfield Rd.
Mayfield Heights, OH
44124

Willowick
30040 Lakeshore Blvd,
Willowick, OH 44095

Painesville Township
2175 Mentor Ave.
Painesville, OH 44077

Chardon
425 Water St.
Chardon, OH 44024

**Tanglewood Computer
Store & Donation
Center**
8575 Tanglewood
Square #F-3, Chagrin
Falls, OH 44023

Jackson Township
7257 Fulton Dr. NW
Canton, OH 44718

Massillon
2745 Indian River Rd.
SW, Massillon, OH
44646

**Jackson Township —
Outlet**
4379 Whipple Ave. NW
Canton, OH 44718

Perry
5139 Tuscarawas St. W,
Canton, OH 44708

North Canton
1230 North Main St.
North Canton, OH
44720

**North Canton
Bookstore & Donation
Center**
2207 E. Maple St.,
North Canton, OH
44720

Route 62
2630 Atlantic Blvd.
Canton, OH 44705

Alliance
12501 State St. NE
Alliance, OH 44601

New Philadelphia
260 Bluebell Dr.
New Philadelphia, OH
44663

Carrollton
709 Canton Rd. NW
Carrollton, OH 44615

Wintersville
103 Main St.
Wintersville, OH
43953

Weirton
306 Penco Rd.
Weirton, WV 26062

DONATION CENTERS

Landerwood Plaza
30850 Pinetree Rd.
Pepper Pike, OH
44124

Lyndhurst
5400 Mayfield Rd.
Lyndhurst, OH 44124

North Royalton
6068 Royalton Rd.
North Royalton, OH
44133

Uniontown
13038 Cleveland Ave.
NW Suite B
Uniontown, OH
44685

**North Canton
Warehouse**
4101 Shuffel St. NW
Suite 103
North Canton, OH
44720

Acme — Hillsdale
2905 Whipple Ave.
Canton, OH 44708

Massillon
2102 Lincoln Way E.
Massillon, OH 44646

**The Ken Weber
Community
Campus at Goodwill**
408 Ninth St. SW
Canton, OH 44707



GoodwillGoodskills.org