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DOING GOOD

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Goodwill Industries of
Greater Cleveland
and East Central Ohio

HELP BRING THE
CLEVELAND
OPPORTUNITY
CENTER TO LIFE



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THIS
ISSUE

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BUILDING OPPORTUNITY TOGETHER IN CLEVELAND

A MESSAGE FROM ANNE RICHARDS,
GOODWILL PRESIDENT AND CEO



There are moments when an organization's mission and a community's vision for the future come together. The Cleveland Opportunity Center is one of those moments, and I could not be more excited about what we can build together in Cleveland's Central neighborhood.

Goodwill is making a commitment to create this facility at the St. Vincent Health and Healing Hub. The center will bring Goodwill employment programming together with nonprofit partners, a community grocery store, a technology lab and resources. In one welcoming location, residents will be able to connect with opportunities that support employment, education, stability and greater independence.

Our vision is inspired by the Goodwill Ken Weber Community Campus model in Canton, which has demonstrated the value of integrated services and strong partnerships for more than 15 years. Bringing that model to Cleveland will require the same spirit of collaboration—and investment from people and organizations who believe in this community.

That is why fundraising is so important. The Opportunity Center represents a \$40 million commitment, and we invite partners, businesses, foundations and community members to help bring it to life. Gifts at every level will support a place designed to meet people where they are and connect them with pathways forward. Naming opportunities are available for donors who want to make an investment in Cleveland.

This is more than a building. It is a promise to expand access, strengthen a neighborhood and invest in potential. We are grateful to those standing with us, and we welcome others to join them.

Together, we can create a center that serves Cleveland for generations to come. I invite you to learn more and help open the doors to opportunity.

Learn more about the project and how to invest by visiting goodwillgoodskills.org/opportunity-center.

President and CEO / annerichards@goodwillgoodskills.org / 330.445.1000

5 WAYS TO GIVE

TO GOODWILL INDUSTRIES OF GREATER CLEVELAND AND EAST CENTRAL OHIO



mail

Mail your gift to:
Goodwill Industries
408 Ninth St. SW
Canton, OH 44707



online

GoodwillGoodSkills.org/donate



automated
giving

Set up a monthly or quarterly
automated gift with
VP of Marketing
Diane Pilati at 330-617-4734



text

text GOODWILL
to 44-321



endowment
giving

Establish a sustaining gift
through one of Goodwill's
endowments, available
through the Stark
Community Foundation or
The Cleveland Foundation.



NORTH
CANTON
OUTLET



CELEBRATING NEW BEGINNINGS IN NORTH CANTON AND MENTOR

This spring and summer have brought exciting growth for Goodwill, and we are thrilled to celebrate two important milestones: the April relocation and opening of our North Canton Outlet and the June opening of our Mentor store.

The relocated North Canton Outlet, now at 8025 Pittsburg Ave. NW, gives treasure hunters a fresh place to enjoy the fast-paced outlet shopping experience. Since opening its doors in April, the location has welcomed bargain seekers, dedicated thrifters and community members eager to discover unique finds while supporting a meaningful mission. We are grateful to our team members, shoppers, donors and neighbors whose enthusiasm helped make the transition a success.

That excitement continued in June when we proudly opened our Mentor store. This new location expands our ability to serve the Mentor community, offering customers another convenient destination to shop for affordable clothing, household goods and unexpected treasures. It also provides a welcoming place for donors to give gently used items a second life.

Every Goodwill opening is about much more than a building. Donations and purchases help advance our mission, strengthen local communities and create opportunities for people to build brighter futures. These two openings allow us to deepen that impact while delivering the value, variety and friendly service our customers appreciate.

We could not be more excited about this new chapter in North Canton and Mentor. Thank you to every team member who prepared the spaces, every donor who helped stock the shelves and every shopper who joined us during the openings. We look forward to making lasting memories, forming new community connections and changing lives for good together for many exciting years to come.

MENTOR





BUILD OPPORTUNITY IN CLEVELAND'S CENTRAL NEIGHBORHOOD:

Help Bring the Cleveland Opportunity Center to Life

A transformative investment is taking shape in Cleveland's Central neighborhood. Goodwill Industries of Greater Cleveland & East Central Ohio, Inc. is making a bold \$40 million commitment to build the Goodwill Cleveland Opportunity Center at the St. Vincent Health and Healing Hub—a welcoming, one-stop destination designed to connect residents with practical resources and pathways to lasting opportunity.

The vision is both ambitious and grounded: bring services together where people can reach them. Plans call for Goodwill employment programming, co-located nonprofit partners, a community grocery store, a technology lab and other essential resources under one roof. Goodwill's broader workforce mission includes helping people enter or re-enter employment through career exploration, digital-skills training, vocational support and related services. At the new center, that experience can become part of a coordinated neighborhood resource built around residents' goals.





This matters in Central, where access to food, technology, employment support and trusted community services can too often require separate trips, complicated referrals or long waits. By placing complementary organizations in a shared facility, the Opportunity Center can reduce those barriers and make it easier for individuals and families to find support, build skills and take their next step. Goodwill is already developing partnerships with a specific focus on Central so that more people can be served.

The project draws inspiration from Goodwill's community campus model in Canton, where nonprofit organizations share space and collaborate to serve the community. Now, Cleveland has the opportunity to build on that proven approach while shaping a center responsive to Central's strengths, priorities and future. The result can be more than a building; it can be a dependable neighborhood hub where residents, service providers, employers, and supporters work side by side.

But a vision of this scale cannot be completed by Goodwill alone. It takes people who believe that talent is everywhere—even when access to opportunity is not. Every charitable gift can help turn architectural plans into active classrooms, connected technology, employment services, food access and welcoming spaces for community partners. Major investments and naming opportunities can create a lasting legacy; gifts at every level demonstrate broad public commitment to Central and its residents.



This is a moment to help build infrastructure that serves people not for a day, but for years to come. A contribution to the Goodwill Cleveland Opportunity Center is an investment in neighbors' potential, stronger community connections and a more inclusive local economy. It is also an invitation to stand with Central residents as partners in progress—not by defining what the neighborhood lacks, but by helping expand access to the tools its people deserve. Your support can help ensure the Center opens ready to welcome neighbors, strengthen partnerships and connect aspirations with resources.

Please give today. Invite your company, foundation, congregation or civic group to join you. Share the campaign with others who care about Cleveland. Together, we can help open the doors to skills, services, nourishment and opportunity—and ensure the Goodwill Cleveland Opportunity Center becomes a resource worthy of the community it will serve. **Scan the QR code to the right to donate.**



For more information, visit goodwillgoodskills.org/opportunity-center

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BELDEN VILLAGE STORE OPENING SOON

A NEW CHAPTER AT THIS LOCATION

We're excited to announce a fresh chapter for Goodwill with the opening of our new Belden Village store! Located in the former home of our Canton Outlet at 4379 Whipple Ave. NW in Jackson Township, this transformed space will offer shoppers a bright, welcoming place to discover affordable clothing, household goods, books, and one-of-a-kind treasures.

The new store also will feature an attached donation center, making it easier than ever for community members to give gently used items a second life. Every donation helps stock our sales floor, supports responsible reuse, and creates opportunities for neighbors throughout the communities we serve.

Most importantly, every purchase and donation makes a meaningful difference. Like all Goodwill stores, proceeds from the Belden Village location will help fund mission and outreach programs that strengthen lives and communities. These services include job training and placement for people facing barriers to employment, family-strengthening initiatives, literacy and social services, youth employment support, and other vital community resources.

We are deeply grateful to transform this familiar location with a new shopping and donating experience. Whether you come to refresh your wardrobe, search for a hidden gem, clear out your closets, or support a great cause, you'll be part of something bigger.

We can't wait to welcome longtime supporters and new friends to our Belden Village store—and to continue turning donations and purchases into possibilities for local people and families.

Follow
[@goodwillgoodskills](https://www.instagram.com/goodwillgoodskills)
on social media for
the latest updates!



A FRESH NEW LOOK FOR THE NORTH OLMSTED STORE

This July, our North Olmsted store received an exciting refresh designed to create a brighter, more modern shopping experience. Updated paint colors now bring renewed energy to the space, while new graphics throughout the store share a consistent, welcoming message with shoppers, donors, and team members.

Every detail was selected to reflect the impact our community makes each day by supporting Goodwill's mission. The refreshed environment also brings our heartfelt motto to life: "You Changed A Life Today. Thank You!"

Whether guests visit to donate, discover a great find, or connect with our team, we hope they feel inspired by the difference they make. We invite everyone to stop by, explore the updated store, and experience North Olmsted's fresh new look for themselves.





CHILD & ADOLESCENT BEHAVIORAL HEALTH IS ACCEPTING NEW PATIENTS

Child & Adolescent Behavioral Health (C&A) is accepting new patients and ready to help children, young adults and families move toward healthier, more hopeful futures. If someone in your family is struggling emotionally, behaviorally or socially, now is the time to connect with a trusted local provider.

Serving individuals from birth through age 24, C&A provides mental health care designed around each person's unique needs. Services include prevention and consultation, diagnostic assessments, counseling, case management, psychiatric evaluations and medication management. C&A also offers family programming, early childhood consultation, school-based services, peer support and specialized interventions for young people facing complex challenges.

Care may be appropriate when a child or young adult experiences anxiety, persistent sadness, trauma, difficulty concentrating, significant behavioral changes, family conflict, or problems at school. Families do not need to wait until concerns become a crisis. Reaching out early can help identify needs, connect families with appropriate services, and give young people tools to build resilience.

Earlier this year, C&A was acquired by Goodwill Industries of Greater Cleveland and East Central Ohio, Inc. This new relationship brings together two organizations with deep commitments to strengthening individuals, families and communities while allowing C&A to continue providing specialized behavioral health services.

Getting started is simple. Families can complete the New Client Contact Form at childandadolescent.org/get-connected. A C&A team member will respond the same business day during business hours to discuss next steps. Same-day mental health assessments are also available through the Walk-In Clinic on Tuesday and Friday mornings at C&A's Belden Village office at 4641 Fulton Dr NW in Jackson Township.

New patients are welcome. Take the first step today and give your family the support, guidance, and hope it deserves.



Scan the QR code or visit childandadolescent.org for more information.

DONATING IS MORE CONVENIENT THAN EVER

Donating to Goodwill is simple and convenient. Drop off gently used items while visiting our stores, browsing our bookstores, or stopping at one of our attended donation centers across the region. Our outlets provide another convenient connection to Goodwill, while Mobile Donation Centers can be a great solution for those who have a large quantity of items to donate. Community fundraisers make it easy for groups to collect items and raise money for their organization. Every donation helps stock our locations, keeps usable goods out of landfills, and generates revenue for local programs, including job training and services for people facing employment barriers.



Scan the QR code or visit goodwillgoodskills.org for more information.



2



Your Goodwill opened two new locations this year, including an outlet in North Canton and a retail store in Mentor.

29.1
million



Last year, 29.1 million pounds of goods were diverted from local landfills last year thanks to material donors to Goodwill.

31



Goodwill has 31 mission programs, helping people in our 10-county footprint.

3



Your Goodwill refreshed three stores this year, including the Wintersville, Weirton and North Olmsted locations.

22,577



Goodwill mission programs impact thousands of lives each year. So far in 2026, 22,577 people have been served by your Goodwill.

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